The Digitally Enabled Patient Navigation Blueprint includes ways to assess and document patients' needs, and helps us understand our patient population better so we know what resources we need to support them.

With this, we can be more efficient in care delivery and more equitable in care access.

Creating a program that is centered on the patient and their journey is not only vital but also imperative. Often, we build programs that work for us rather than focusing on patients' needs. It is crucial to build programs that align with patients' needs while also being practical for us."



## Linnea Van Pelt

Patient Services Manager III, UNC Oncology Support Services

